



Quality Manual

5.1 Management Commitment

The Manager provides evidence of his commitment to the development and implementation of the quality management system and continually improving its effectiveness by:

- communicating to Endurance Wear Solutions LLP the importance of meeting customer as well as statutory and regulatory requirements,
- establishing the quality policy,
- ensuring that quality objectives are established,
- conducting management reviews, and
- ensuring the availability of resources.

5.2 Customer Focus

The Manager ensures that customer requirements are determined and are met with the aim of enhancing customer satisfaction.

5.3 Quality Policy

The Manager ensures that the quality policy:

- is appropriate to the purpose of Endurance Wear Solutions LLP ,
- includes a commitment to comply with requirements and continually improve, the effectiveness of the quality management system,
- provides a framework for establishing and reviewing quality objectives,
- is communicated and understood within Endurance Wear Solutions LLP and
- is reviewed for continuing suitability.

The stated quality policy is as follows:

- a) Satisfy customer
- b) Comply with customer and regulatory requirements
- c) Provide "zero defect" products and timely services

The Manager is responsible for ensuring the quality policy and its review.

5.4 Planning

5.4.1 Quality Objectives

The Manager ensures that quality objectives, including those needed to meet requirements for product, are established at relevant functions and levels within Endurance Wear Solutions LLP. The quality objectives are measurable and consistent with the quality policy.

The Manager is responsible for establishing and maintaining the quality objectives.

Bharin. H. Doshi

